

Frequently Asked Questions:

Community Homefinding Relocation and Referral Services (CHRRS)

1. Will the government pay for a local move from off-post quarters to on-post housing if I am deployed and my wife is alone?

When you receive on-post family housing you will get one local move at the expense of the government into family housing. When you accept housing, you/your spouse will get a letter to take to Transportation and they will schedule you a move. Movers will come, pack-up household goods, bring it to your family housing, unpack it and take away the cardboard crates/packing material. At your destination, if you tell the movers you want to unpack your household goods yourself, you are then responsible to dispose of the packing materials. If you would like to move yourself (DITTY move) inform the transportation counselor who is handling your move and she will explain it to you, provide you guidance and tell you the amount of reimbursement you will receive when the move is completed. If you are deployed, please rest assured your spouse will have a smooth transition into family housing.

2. What appliances are provided in private rental housing?

Off-post quarters do not have any appliances, however, you will be provided government appliances. Do not bring your own.

3. Is there any furniture in the houses/apartments?

Off-post dwellings usually are not furnished except for kitchen sink and cabinets.

4. When can a single pregnant soldier move off post?

Once the pregnancy is confirmed and the Company Commander endorses the move, latest at 28 weeks pregnancy.

5. Can I receive government furniture until my stuff gets here?

Yes, you may receive a loaner set for 90 days or until your HHG arrive. You may also receive a loaner set for up to 60 days prior to departure from this community.

6. I am a single soldier; my Commander authorized me to move off post. Can I go ahead and move?

You cannot move off-post and enter into a lease until you have been approved to receive a CNA by the UPH(PP) Office. Commanders may approve a soldier to reside off-post without receiving BAH w/o dependent but cannot approve a soldier to reside off post with the intent of receiving BAH w/o dependent. A CNA is required by finance to begin BAH w/o dependent for PVT-SSG. Soldiers who move off post without having first obtained a CNA will be considered as residing off-post for their own convenience and will not receive BAH at the w/o dependent rate.

7. Does having household goods (HHG) which will not fit in the barracks qualify a soldier to move off post?

No. A soldier's entitlement is to have HHG stored at Government expense while residing in the barracks.

8. I have found off-post quarters through a realtor. Will I be reimbursed the realtor fee?

You will not receive reimbursement for realtor fee unless you have written authorization from Housing. However, you may still utilize this listing without authorization. You will have to pay any Realtor fees incurred.